



# Settlement Engagement & Transition Support

**Settlement Engagement & Transition Support (SETS) equips and empowers refugees and other vulnerable migrants to address their settlement needs.**

## Empowerment to settle well

The support offered through SETS aims to improve social participation, economic wellbeing, independence, personal wellbeing and community connectedness.

SETS has a focus on helping newly-arrived refugees and migrants to gain the three 'E's: English language skills, Education and Training, and Employment.

## Who can access SETS?

Humanitarian entrants in their first five years of arrival in Australia; particularly children and young people, women who are sole parents, women who are experiencing family violence, and isolated older adults with chronic health issues.

## Where is SETS available?

**Dandenong:** T (03) 8710 9600 E [dandenong@catholiccarevic.org.au](mailto:dandenong@catholiccarevic.org.au)  
**Eltham (outreach):** T (03) 8402 6334 E [epping@catholiccarevic.org.au](mailto:epping@catholiccarevic.org.au)  
**Epping:** T (03) 8402 6334 E [epping@catholiccarevic.org.au](mailto:epping@catholiccarevic.org.au)  
**Footscray:** T (03) 9689 3888 E [footscray@catholiccarevic.org.au](mailto:footscray@catholiccarevic.org.au)

There is no charge to access this service.

## What support is available?

Case management, including:

- information
- advice
- advocacy
- referral to government and community programs.

Youth group programs, including:

- after school learning
- water safety
- justice education.

Adult group programs and information sessions, including:

- english conversation
- pathway to citizenship
- justice education
- IT skills for jobs.

Referral to counselling for complex cases of grief and trauma.